

RENTAL POLICIES AND AGREEMENT

Chill Campers Ltd.

Below is our Rental Agreement which is required to fill out and signed in person at time of pickup

(no need to print form as one will be provided at pickup with customer copy).

www.chillcampers.ca

Phone: (403) 819-7629/403-826-3610 E-mail: info@chillcampers.ca

Renter's Name: _____ Drivers License No. _____ ("Renter")

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Renter's Name: _____ Drivers License No. _____ ("Renter")

Tow Vehicle (Year, Make, Model) _____

Tow Vehicle License Plate No. _____

Active Tow Vehicle Insurance Policy Number: _____

Trailer Rented: _____

Trailer Rented Licence Plate No.: _____

Destination for Trailer: _____

Pick Up Date: _____ Return Date: _____ Total Nights Rented: _____

Pick Up Time: _____ Return Time: _____

Renters Billing Address: _____

Renter Phone No. _____

Renters Email: _____

Total Damages charged by Chill Campers Ltd. \$ 1000.00 (Note:) in the event of Damages

Card Holder Name: _____

Credit Card# _____

Exp Date _____

CVV Security Number _____ (3 Digit Number on back of card. Needed to process payment)

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TERMS & CONDITIONS

RESERVATIONS/PAYMENT: In order to secure a booking, a payment must be made through www.chillcampers.ca. Rent shall be payable in full prior to the beginning of the Rent Term. Renter shall pay and bear all Goods and Service Tax.

CANCELLATION: Cancellation Policy will be reflected by the policy on the www.chillcampers.ca website. Please review prior to booking.

For cancellations, a full refund will be granted if notice is greater than 7 days from intended rental date. If the cancellation occurs with less than 7 days notice, Chill Campers Ltd. will retain 50% (including gst) of the total booking amount and refund 50% of the total booking amount (including gst).

Chill Campers Ltd. shall assume no liability whatsoever in the event a booking or rental is cancelled, rescheduled, changed, postponed or interrupted due to a fortuitous event, act of God, unforeseen occurrence or any other event that renders performance of the rental impracticable, illegal or impossible.

CHILD SUPERVISION: Children under the age of 18 are required to have an adult on the premises at all times. Children under the age of 8 must be directly supervised by an adult at all times.

PROPANE USAGE: When propane being used, either stove or heater, proper ventilation is required, via a open window or door. **Under no circumstances shall propane be used without full supervision.**

INSURANCE: Deliberate or willful damage will be assessed to the Renter directly. All damage repairs must be authorized by Chill Campers Ltd. before proceeding. Customer contents are not covered by our insurance and are the sole responsibility of the Renter.

DAMAGE/SECURITY DEPOSIT: Authorization is provided by the Renters with the credit card submitted in the Rental Policy Agreement for \$1000.00. in the event of Damages. (Damages Determined by Chill Campers Ltd.) This is not limited to Damages/Security Deposit that surpasses \$1000.00, as referred under Clause **LOST/UNRETURNED ITEMS**.

SMOKING: Smoking is not permitted. If cigarette/vape/Marijuana smoke smell is detected upon return, renter will be charged \$1000.00 for Damages.

TRAVEL RESTRICTIONS: Travel is limited to Alberta, British Columbia and Saskatchewan, Canada. Absolutely no off-road or logging road use. Unless an alternate destination is discussed and agreed upon.

CLEANING: We require that the trailer be returned in the same condition as you received it. Clean and undamaged. Damage is the sole responsibility of the renter. Please wash dishes and utensils and store in designated spot. Clean all counter tops, sinks, refrigerator. Stove top must be left clean and ready for use. It is agreed that if the trailer is returned in poor condition that a surcharge of \$100.00 will be charged to the Renter. (Determined by Chill Campers Ltd.)

PICK-UP & DROP-OFF TIMES: Pick-up at 6pm. Drop-off at 6pm. (unless otherwise agreed upon)

PICK-UP & DROP-OFF LOCATION: Pick-up and Drop-off location will be at the Ghost lake RV Storage facility located at: Ghost Reservoir Provincial Recreation Area Address: AB-1A, Cochrane, AB T0L 1N0

Drop off at the same location it was pick up. Send a text or call 403-819-7629/403-826-3610 when 15 mins away from location. If Chill Campers Ltd. Is unavailable for Drop Off, please leave Trailer at the same location for picked up, along with putting the keys in the provided lock box.

WALK-THROUGH AT PICK-UP: Walk-through will happen at the time of Pick-Up between renter and Chill Campers Ltd.

Renter agrees that they have fully inspected the Trailer, and acknowledges that the Trailer was in good condition as of the beginning of the Rent Term, and that Renter is satisfied, and has accepted the Trailer in such good condition as of the beginning of the Rent Term.

Renter acknowledges being shown how to properly use all appliances, controls and function of all safety items in the Trailer. Plan for up to 30 minutes for your departure walkthrough.

WALK-THROUGH & DROP-OFF: Walk-through will happen at the time of Drop-Off between Renter and Chill Campers Ltd.

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Chill Campers Ltd. represents that it has fully inspected the Trailer and acknowledges that the Trailer was in good condition as of the end of the Rent Term and Chill Campers Ltd. is satisfied with and has accepted the Trailer in such good condition as of the end of the Rent Term. A confirmation email will be sent to renter of final walk-through by Chill Campers Ltd.

Failure to return by 6:00pm will incur a surcharge of \$100.00/hr fee. If the late return affects another guest's departure on the same day, a fee of up to 3 times the nightly rate may be charged.

Drop off at the same location as was pick up. Send a text or call 403-819-7629/403-826-3610 when 15 mins away from location. If Chill Campers Ltd. Is unavailable to meet for the Drop Off, please leave Trailer at the same location where it was picked up, and keys in the provided lock box. Chill Campers Ltd. will provide written confirmation within 48hrs that the Trailer was left in good standing.

FLAT TIRE & WINDSHIELD: The tires will be inspected prior to each trip. Once the Renter is in possession of the Trailer it is their responsibility to have any flat tires repaired. Flat tires typically occur from a puncture. This is not something that is preventable by Chill Campers Ltd. Renter is responsible for all damage or loss caused by tire blowouts, punctures or other road damage. Excluded are Damages caused by loss, which occurs in a collision, or comprehensive loss.

On road tire failure is the renter's responsibility. Renter is responsible for replacing damaged tires with the same type/grade of tire.

A spare tire, jack and tire iron are supplied for the use to change the tire. At Renters own RISK.

If the windshield is damaged in any form, the renter needs to have it properly evaluated, if ok to drive they can proceed at their sole discretion and safety.

Renter is responsible for all windshield damage while the Trailers is in their possession. Any damage to the windshield will result in full replacement of the windshield for safety concerns of our next guests or chip fill when applicable. This cost for a new windshield will be removed from the damage/security deposit.

PROPANE TANK: At the start of the trip the propane tank will be full. At the end of the trip, you are required to fill the propane tank to full again. If this is not done, it is agreed that a surcharge of \$150.00 will be charged to the Renter to fill the tank.

PET POLICY: Dogs are permitted, a maximum of two. Refer to the **CLEANING**; It is agreed that if the trailer is returned in poor condition that an additional surcharge of \$150.00 will be charged to the Renter. (Pets are not allowed on the cushions)

FIREWOOD: Not available in the event of fire bans. (Add On)

WEATHER: Rental must be PAID IN FULL at the time of reservation, before departure date/time. Otherwise, trailer will not be released to renter. No refunds for unused portions of rental. Unfortunately, we cannot control the weather. No refunds on early returns.

ELECTRICAL/GENERATOR: Chill Campers Ltd. will educate you prior to leaving with your rental, on how the electrical system/components work, as well as proper use of the generator. Any questions can be directed to Jason Gaston at 403-819-7629/403-826-3610, or email info@chillcampers.ca.

PROBIBITED USE: The Trailer as referred to in the rental agreement shall not be used, operated or driven:

- by anyone not named in the rental agreement
- by anyone whose driving ability is impaired by alcohol, drugs or fatigue
- in any speed contest
- in violation of any law
- for transporting persons for hire
- to tow or push any trailer or other vehicle
- on restricted roads, any forestry service (logging) road or off-road surface
- to carry explosives and/or flammable material
- for rehire
- for festivals
- Do not transport any items inside the trailer other then items included in the trailer

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Renter agrees to pay Chill Campers Ltd. for any and all damage and/or mechanical repairs resulting from the vehicle being overloaded or improperly loaded, or resulting from an insecure load, except to the extent arising out of negligence or willful misconduct of Chill Campers Ltd., or a latent defect.

TICKET, FINES, TOLLS & OTHER CHARGES: Renter shall pay all fines, highway toll charges and other costs associated with traffic and parking violations issued during the rental period. Chill Campers Ltd. reserves the right to levy an administration fee of up to \$25.- in addition to the fine / toll charge etc., if the renter does not provide Chill Campers Ltd. with the ticket and payment during the rental period outlined in this rental agreement the amount will be removed from the damage/security deposit.

RIGHT TO REFUSE SERVICE: Chill Campers Ltd. reserves the right to refuse service.

PERSONAL PROPERTY: Chill Campers Ltd. is not responsible for loss or damage of any property left in, upon or carried in the vehicle. Chill Campers Ltd. will assume no liability for damage to or theft of/from renter's vehicle parked on Chill Campers Ltd. property.

LOST/UNRETURNED ITEMS: Renter is responsible for the replacement cost of lost/unreturned items including, but not limited to, keys, and everything listed below:

Each Trailer is equipped with the following.

- French Press \$30.00
- Spatula and Egg Flipper \$5.00
- Plastic and Wood cutting board \$20.00
- Solar powered Bluetooth Speaker \$120.00
- Pot and Pan \$40.00
- Lantern \$20.00
- Utensils \$20.00
- 4 plates \$30.00
- 4 bowls \$30.00
- 4 cups \$30.00
- 2 coffee mugs \$40.00
- Dish cloth \$20.00
- Decorative pillow \$40.00 each
- Generator \$1500.00
- Pump Jack and Iron Rod \$100.00
- Small fan \$20.00
- Phone tripod \$30.00
- Propane Tank \$100.00
- 2 Batteries (6 V) \$1000.00

REDISTRIBUTION: If the renter returns the vehicle to any location other than the location indicated on the rental contract, the renter agrees to pay regular rates plus applicable redistribution charge or towing charge.

LATE RETURN: Vehicles must be returned by 6PM. Late returns are not allowed. If the vehicle is returned late without Chill Campers Ltd. permission, overtime hours are charged up to a maximum of 3 times the nightly retail rate.

LOST KEYS: If the keys are lost you will be surcharged \$100.00 to replace them. This fee will be removed from the deposit/security deposit.

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I HAVE READ & AGREE TO THE TERMS AND CONDITIONS

Liability:

Lindsey Gaston and Jason Gaston, or Chill Campers Ltd. will not be held responsible for ANY and ALL liability that may occur while any trailer is in the custody of the Renter. This includes property damage, personal injury, death or any third party liability claims. (Use the trailer at your own risk)

By signing this agreement, you understand and agree that you assume ALL liability, whether collision, damage, or liability for the entire duration of the rental. You agree to indemnify the owner of the trailer and the company in any suit brought against them. You are responsible for ALL damage, loss or theft of the vehicle, loss of use, diminished value of vehicle caused by damage to it or repair of it, missing equipment, any damage claim whether or not you were at fault. You must report all accidents involving the vehicle to us and the police within 24 hours of occurrence.

I, the Renter, release Chill Campers Ltd. or owners Lindsey Gaston and Jason Gaston of any and ALL claims of liability or third party liability that may arise from me renting the trailer, or any other items used or rented from Chill Campers Ltd.

Renter: Signature _____ **Date:** _____

Renter: Signature _____ **Date:** _____

Each Trailer is equipped with at least 1 full tank of Propane, and 2 Batteries (6 V) and a Generator.

Each Trailer is equipped with the following:

- French Press
- Spatula and Egg Flipper
- Plastic and Wood cutting board
- Solar powered Bluetooth speaker
- Pot and Pan
- Lantern
- Utensils
- 4 plates
- 4 bowls
- 4 cups
- 2 coffee mugs
- Dish cloth
- Decorative pillow (2)
- Pump Jack and Iron Rod
- Small fan
- Phone Tripod